



Allanson's Computer Training

www.act.co.im

Course information

Course title: [Introduction To Online Shopping](#)

Course duration: 2 x 2 hours

Course format:

One to one or group tuition, at our comfortable and spacious training rooms. [We have the latest security software pre-installed to ensure your card details remain confidential.](#) If you wish to do this course in your own home it is important that your computer security is up to date beforehand. We can advise you further if you are unsure how to achieve this.

By the end of this course you will be able to:

- Appreciate the value and economics of online shopping
- Understand the risks associated with using your card details online
- Avoid phishing and other scams
- Choose safe passwords for use online
- Appreciate that passwords should NEVER be given to, or shared with others
- Setup online shopping accounts with companies such as Amazon, Marks and Spencer, Lakeland Plastics, Tesco, etc (You can choose)
- Shop safely for items you wish to purchase
- Organise your purchases and returns confidently
- Look up reviews for items you are considering purchasing
- Compare prices using a number of methods
- Give customer feedback
- Confidently shop online in the future
- Confidently purchase flight or boat tickets in the future

Course pre-requisite:

Familiarity with the Windows operating system and at least one other program (e.g. Microsoft Word) is assumed. You need to have an existing e-mail account. This course is not suitable for absolute beginners.

During the course:

You will get plenty of 'hands on' practice and can request help from your tutor at any time. The class is small, friendly and informal. Class size will be a maximum of five people. You will have the opportunity to shop from Amazon.co.uk during the class.

PTO for further information

***For further details and to register your interest (no obligation) – please contact Shem on
Tel: 896126 or e-mail: shem@act.co.im. Our training rooms are based in Ballaugh.***

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About your course tutors:

Ms Shem Heather Allanson, BSc, MLPI. Shem teaches a wide range of business and vocational computer courses for all ages and skill levels; and has done so for many years. Prior to this she worked within medical teaching and then in IT management. Shem was nominated for the Isle of Man Newspaper award for 'exceptional customer service' in 2006.



Mrs Diane Brown, MA, BA (Hons), has a strong background in business, teaching and training. She was a finalist in the Institute of IT Training's "Trainer of the Year 2011" award. She has worked for many years as a full-time senior lecturer at the Isle of Man College teaching business administration and Microsoft Office for business purposes.

Course price: Please see website www.act.co.im for current price list. Discounts may be available for larger groups.

Payment: Course fees are due on the first day of the course for group sessions. For one to one training you can pay as you go. Please see the website for terms and conditions and cancellation policy.

Bespoke courses: We are happy to adjust course contents where practical to suit your exact requirements. Please telephone us to discuss.

How to find us: We are easy to find and have ample parking. We will send you detailed directions at the time of booking.

For the first session: Please arrive in good time and bring suitable glasses if you need them. For all courses, except the beginners' course, we ask you to bring an empty 1GB USB stick. We also request that all mobile phones be switched off during training sessions. We will provide you with a drink during your training – we have a good selection of tea, coffee and fruit teas.



Following your training: You can e-mail, (or Skype) your tutor for further advice or help should you need it.